

BUKTI KORESPONDENSI JDS

JUDUL ARTIKEL:

Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers in Distribution Beauty Clinic Market: The Mediating Role of Trust



[JDS] Manuscript was Checked-in (Manuscript ID: JDS-2023-420)

Dear Anas Hidayat,

We acknowledge receipt of your manuscript, entitled 'Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers Through the Mediating Role of Trust,' submitted to The Journal of Distribution Science on 2023-12-31. The chief editor has reviewed your manuscript, and it is now entering the peer-review process.

- Manuscript title: Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers Through the Mediating Role of Trust
- Author(s): Anas Hidayat;Binarinta Tirto ANDIKA;Sri Rejeki EKASASI
- Submission Type: New submission
- Check-in Date: 2023-12-31

You can find the review status of your manuscripts in the [**Current Submission** > **Submissions Being Processed**] menu in ACOMS+.

You can access the ACOMS+ submission portal at <https://acoms.accession.kr/jds>.

The editorial board will promptly review and provide a decision

Thank you for submitting your manuscript to The Journal of Distribution Science

Best regards and thank you,

The Journal of Distribution Science
Editor-in-chief **Hee-Joong Hwang**

Dear Anas Hidayat,

We are writing to inform you that your submitted manuscript has been reviewed for publication in The Journal of Distribution Science. After careful peer-review, your manuscript has received the following decision:

- Manuscript title: Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers Through the Mediating Role of Trust
- Author(s): Anas Hidayat;Binarinta Tirto ANDIKA;Sri Rejeki EKASASI

- Editorial decision: **Major Revision**

Below are our reviewers' and editors' comments on your manuscript. We believe these comments will be helpful to you as you revise your manuscript and improve your research. If you can respond to all critical reviewer comments within the specified time frame, we will consider a revised manuscript. The deadline for submission of the revised manuscript is **2024-01-26**.

In the event that you are unable to submit the revised manuscript within the given timeframe, please contact us to discuss a possible extension.- Editor-in-chief **Hee-Joong Hwang** (goodweight@daum.net)

You can access the ACOMS+ submission portal at <https://acoms.accesson.kr/jds>.

From here, you can find the comments of reviewers and editors in the [**Current Submission > Decision Completed**] menu in ACOMS+.

We hope that your revised manuscript will be published in this journal. We look forward to receiving your revised submission.

Best regards and thank you,

The Journal of Distribution Science
Editor-in-chief **Hee-Joong Hwang**

Detailed review result

AccessON Peer Review Management System Plus

Manuscript ID : JDS-2023-420

Title : Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers Through the Mediating Role of Trust

Reviewer : reviewer1

Review

Review	Major Revision
Comments for authors	<p>This study is an empirical paper that analyzes the role of trust as a determinant of revisit intention using an Indonesian beauty clinic as an analysis case. I think it is dealing with interesting topics appropriately.</p> <p>The analysis method of this study seems to have used a structural equation model, and a more faithful explanation of the validity and model suitability of the structural equation model, which is an analysis methodology, is needed than the statistical package itself used.</p> <p>It seems unreasonable to mechanically apply rejection and acceptance based on a p-value of 0.05 for the hypothesis test. It is necessary for the authors to make a careful interpretation in consideration of the sign and size of the used theory and coefficient values.</p> <p>Compared to the analysis, there seems to be a lack of policy implications, and it is also necessary to explain what implications the Indonesian case can have for other countries.</p>
Files for authors	

× Close

Detailed review result

AccessON Peer Review Management System Plus

Manuscript ID : JDS-2023-420

Title : Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers Through the Mediating Role of Trust

Reviewer : reviewer2

Review

Review	Major Revision
Comments for authors	<p>This study verified the mediating effect around trust. However, there are many other factors influencing the increase in trust. In the case of beauty, advertisements of famous celebrities, the year of establishment of a company, and sales can also affect trust. The fact that many insignificant results may have been influenced by many other factors that trust is not discussed in the paper. Please add prior research on various factors affecting trust formation in the beauty field.</p> <p>In addition, there are currently 268 respondents, but given that online responses are often inaccurate with 19 questionnaires, the respondents number does not seem to be large. Appropriate consideration for this should be given to data analysis. For example, it seems necessary to add more control variables.</p> <p>Among the effects on trust in this paper, I wonder how price recognition (PP) correlates with trust. For example, a low price can lower or increase trust. Please add an explanation for this.</p> <p>Finally, there seems to be a typo in the period and comma of Cronbach's Alpha value in Table 1. Please check it.</p>
Files for authors	

× Close



[JDS] Manuscript was Checked-in (Manuscript ID: JDS-2023-420_R1)

Dear Anas HIDAYAT,

We acknowledge receipt of your manuscript, entitled 'Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers Through the Mediating Role of Trust,' submitted to The Journal of Distribution Science on 2024-01-19. The chief editor has reviewed your manuscript, and it is now entering the peer-review process.

- Manuscript title: Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers Through the Mediating Role of Trust
- Author(s): Anas HIDAYAT;Binarinta Tirto ANDIKA;Sri Rejeki EKASASI
- Submission Type: Revised submission
- Check-in Date: 2024-01-21

You can find the review status of your manuscripts in the **[Current Submission > Submissions Being Processed]** menu in ACOMS+.

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The editorial board will promptly review and provide a decision
Thank you for submitting your manuscript to The Journal of Distribution Science

Best regards and thank you,

The Journal of Distribution Science
Editor-in-chief **Hee-Joong Hwang**

Dear Anas HIDAYAT,

We are writing to inform you that your submitted manuscript has been reviewed for publication in The Journal of Distribution Science. After careful peer-review, your manuscript has received the following decision:

- Manuscript title: Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers Through the Mediating Role of Trust
- Author(s): Anas HIDAYAT;Binarinta Tirto ANDIKA;Sri Rejeki EKASASI

- Editorial decision: **Minor Revision**

Below are our reviewers' and editors' comments on your manuscript. We believe these comments will be helpful to you as you revise your manuscript and improve your research. If you can respond to all critical reviewer comments within the specified time frame, we will consider a revised manuscript. The deadline for submission of the revised manuscript is **2024-02-01**.

In the event that you are unable to submit the revised manuscript within the given timeframe, please contact us to discuss a possible extension.

- Editor-in-chief **Hee-Joong Hwang** (goodweight@daum.net)

You can access the ACOMS+ submission portal at <https://acoms.accesson.kr/jds>.

From here, you can find the comments of reviewers and editors in the [**Current Submission > Decision Completed**] menu in ACOMS+.

We hope that your revised manuscript will be published in this journal. We look forward to receiving your revised submission.

Best regards and thank you,

The Journal of Distribution Science
Editor-in-chief **Hee-Joong Hwang**

Detailed review result

AccessON Peer Review Management System Plus

Manuscript ID : JDS-2023-420_R1

Title : Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers Through the Mediating Role of Trust

Reviewer : reviewer1

Review

Review	Minor Revision
	Increase the volume of abstract to 200 words.
Comments for authors	Table 1. → Table 1 : Enter the authors' name and authors' information at the first page.
Files for authors	

× Close

Detailed review result

AccessON Peer Review Management System Plus

Manuscript ID : JDS-2023-420_R1

Title : Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers Through the Mediating Role of Trust

Reviewer : reviewer1

Review

Review	Minor Revision
	Increase the volume of abstract to 200 words.
Comments for authors	Table 1. → Table 1 : Enter the authors' name and authors' information at the first page.
Files for authors	

× Close

[JDS] Notification of Final Manuscript Acceptance (Manuscript ID: JDS-2023-420_R3_P)

Dear Anas HIDAYAT,

We are pleased to inform you that your final manuscript submitted to The Journal of Distribution Science has been accepted for publication after the chief editor's final review.

- Manuscript title: Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers in Distribution Beauty Clinic Market: The Mediating Role of Trust
- Author(s): Anas HIDAYAT;Binarinta Tirto ANDIKA;Sri Rejeki EKASASI

You can access the ACOMS+ submission portal at <https://acoms.accession.kr/jds>.

From there, you can visit the **[My History > Submissions with Final Disposition]** menu to access your submission history and reviewers' comments.

Thank you for submitting your manuscript to our journal, and we assure you that we will quickly move forward with the journal editing process to publish your work.

The Journal of Distribution Science
Editor-in-chief **Hee-Joong Hwang**

Dear Anas HIDAYAT,

We are pleased to inform you of the editorial decision of the manuscript submitted to The Journal of Distribution Science. After careful peer-reviewing of your manuscript in accordance with the journal's review policy, the following decision was made:

- Manuscript title: Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers in Distribution Beauty Clinic Market: The Mediating Role of Trust
- Author(s): Anas HIDAYAT;Binarinta Tirto ANDIKA;Sri Rejeki EKASASI

- Editorial decision: **Accept**

Please find the comments of reviewers and editors below. We hope that they will be helpful for you in finalizing your manuscript and further developing your work.

Please submit your final manuscript to ACOMS+ for publication in this journal. The deadline for submission of the final manuscript is **2024-02-08**.

After the editorial decision of 'Accept', the final submission step helps authors update the final manuscript and does not affect the editorial decision. Please ensure that the quality of the pictures, the captions of figures and tables, author information, acknowledgment, and other information are good before the publication.

If you require additional time to submit your final manuscript, please send a message regarding the possible submission date to a chief editor of The Journal of Distribution Science.

- Editor-in-chief **Hee-Joong Hwang** (goodweight@daum.net)

You can access the ACOMS+ submission portal at <https://acoms.accession.kr/jds>.

From here, you can find the comments of reviewers and editors in the **[Current Submission > Decision Completed]** menu in ACOMS+.

Congratulations on the acceptance of your manuscript to The Journal of Distribution Science, and we appreciate your submission.

The Journal of Distribution Science

Detailed review result

AccessON Peer Review Management System Plus

Manuscript ID : JDS-2023-420_R3

Title : Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers in Distribution Beauty Clinic Market: The Mediating Role of Trust

Editor-in-chief : Hee-Joong Hwang (goodweight@daum.net)

Decision

Decision	Accept
Decision comments	
Files for authors	

× Close

Certificate of Acceptance

Manuscript ID : JDS-2023-420_R3_P

Manuscript title : Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers in Distribution Beauty Clinic Market: The Mediating Role of Trust

Author : Anas HIDAYAT , Binarinta Tirto ANDIKA , Sri Rejeki EKASASI

Accepted date : 2024-01-29



We hereby notify that this manuscript has been accepted for publication in Journal of The Journal of Distribution Science.

2024-02-04

The Journal of Distribution Science Editor in Chief



This certification is issued by  on 2024-02-04.



Author

Current Submission

My History

Submissions with Final Disposition	2
Submissions as Co-author	3

Reviewer

User Manual - Author



Author FAQ



Q&A

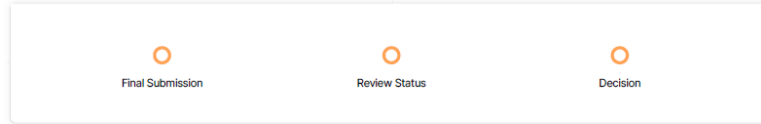


Submissions with Final Disposition

Author My History Submissions with Final Disposition

Final submission

history Final submission View details



Manuscript information

Email delivery history

Manuscript ID	JDS-2023-420_R3_P		
Manuscript type	Original Article	Regular/Special issue	Regular issue
Title(English)	Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers in Distribution Beauty Clinic Market: The Mediating Role of Trust		
Title(Korean)			
Author(s)	1. Anas HIDAYAT (anas.hidayat@uii.ac.id, Corresponding Author, Submitter) 2. Binarinta Tirto ANDIKA (binarinta@gmail.com) 3. Sri Rejeki EKASASI (srejekiekasasi@gmail.com)		
Abstract(English)	Purpose: This study aims to assert trust as an important mediator in the service business. The research topic relates to service businesses that have low exposure to comparative information and weak consumer positions in terms of law, such as the beauty clinic businesses in Indonesia. Research design, data, and methodology: This study uses explanatory and purposive sampling. A survey was conducted among 268 Indonesians, collected by distribution via Google Forms. The hypotheses were tested using AMOS software. Results: The results indicate that trust did not have a significant role in mediating brand awareness, service quality, and price perception on revisit intention, but only mediated satisfaction. Furthermore, this study discloses the neutralization attitude and dissonance behavior represented by trust mediation. Conclusions: These findings attempt to expand the literature on the role of trust in the service business. However, the beauty clinic business in Indonesia infers misbehavior. Misbehavior is caused by vulnerable conditions in which consumers are unable to share their experiences with other consumers. The reason is that the defamation law in Indonesia is often implemented in the wrong direction. This must be corrected so that consumers obtain their rights and create a mutually beneficial relationship between beauty businesses and consumers.		
Abstract(Korean)			
Keyword(English)	Brand Awareness, Price Perception, Revisiting Intention, Satisfaction, Service Quality, Distribution Beauty Clinic Market		
Keyword(Korean)	Trust		
Research field	1. Distribution Management > Consumer Behavior & CRM 2. Distribution Management > Marketing and Information Management		

Submitted files

File type	File name	Description	Last modified
Manuscript	JDS-2023-420_R3_P_Manuscript_01.docx	Article without authors	2024-01-29

Acknowledgement

Acknowledgement	We would like to express our gratitude for the funding that has been given to us by the Center for Management Development, Department of Management, Faculty of Business and Economics, Universitas Islam Indonesia; so that this research can be carried out and the results can be published in a reputable journal.
Funding Agency	

History of review progress

Manuscript ID	editors		Reviewer (Date of acceptance)	Review result	Editor recommendation	Decision
JDS-2023-420	Date of submission	23/12/31	reviewer1 (24/01/10)	24/01/10		Hee-Joong Hwang (goodweight@daum.net) (24/01/16) Major Revision
	Manuscript check-in	Hee-Joong Hwang (goodweight@daum.net) (23/12/31)		Major Revision		
	Assign	Hyo-Young LEE (prepan31@naver.com) (23/12/31)	reviewer2 (24/01/15)	24/01/15		
JDS-2023-420_R1	Date of submission	24/01/19	reviewer1 (24/01/22)	24/01/22		Hee-Joong Hwang (goodweight@daum.net) (24/01/22) Minor Revision
	Manuscript check-in	Hee-Joong Hwang (goodweight@daum.net) (24/01/21)				

Manuscript ID	editors		Reviewer (Date of acceptance)	Review result	Editor recommendatio n	Decision
	Assign					
	Assign	Hyo-Young LEE (prepare318@naver.com) (24/01/21)				Minor Revision
JDS-2023-420_R2	Date of submission	24/01/23				Hee-Joong Hwang (goodweight@daum.net) (24/01/27) Minor Revision
	Manuscript check-in	Hee-Joong Hwang (goodweight@daum.net) (24/01/27)				
	Assign					
JDS-2023-420_R3	Date of submission	24/01/28				Hee-Joong Hwang (goodweight@daum.net) (24/01/29) Accept
	Manuscript check-in	Hee-Joong Hwang (goodweight@daum.net) (24/01/29)				
	Assign					
JDS-2023-420_R3_P	Date of submission	24/01/29				Hee-Joong Hwang (goodweight@daum.net) (24/01/29) Accept
	Manuscript check-in	Hee-Joong Hwang (goodweight@daum.net) (24/01/29)				
	Assign					

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Request withdrawal

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Sent Date	2024-01-29
Mail type	Manuscript Submission Completed
Sender	ACOMS+<acoms-noreply@kisti.re.kr>
Recipient	Anas HIDAYAT<anas.hidayat@uili.ac.id>
CC	
Title	[JDS] Your Manuscript Has Been Submitted (Manuscript ID: JDS-2023-420_R3_P)
Body	<p>Dear Anas HIDAYAT,</p> <p>This is an automated message informing you that your manuscript has been successfully submitted to The Journal of Distribution Science through our system.</p> <ul style="list-style-type: none">- Manuscript title: Determinants of Repeat Intention Among Indonesian Beauty Clinic Customers in Distribution Beauty Clinic Market: The Mediating Role of Trust- Author(s): Anas HIDAYAT; Binarinta Tirto ANDIKA; Sri Rejeki EKASASI- Submission Type: Final submission <p>You can find the review status of your manuscript in the [Current Submission > Submissions Being Processed] menu in ACOMS+.</p> <p>You can access the ACOMS+ submission portal at https://acoms.accesson.kr/jds.</p> <p>Thank you for using our platform to share your research with the academic community.</p> <p>Best regards,</p> <p>ACOMS+ The Journal of Distribution Science</p>

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Sent Date	2024-01-29
Mail type	Check-in Completed
Sender	Hee-Joong Hwang<goodweight@daum.net>
Recipient	Anas HIDAYAT<anas.hidayat@uui.ac.id>
CC	
Title	[JDS] Manuscript was Checked-in (Manuscript ID: JDS-2023-420_R3_P)
Body	<p>Dear Anas HIDAYAT,</p> <p>We acknowledge receipt of your manuscript, entitled 'Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers in Distribution Beauty Clinic Market: The Mediating Role of Trust,' submitted to The Journal of Distribution Science on 2024-01-29. The chief editor has reviewed your manuscript, and it is now entering the peer-review process.</p> <ul style="list-style-type: none">- Manuscript title: Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers in Distribution Beauty Clinic Market: The Mediating Role of Trust- Author(s): Anas HIDAYAT,Binarinta Tirto ANDIKA,Sri Rejeki EKASASI- Submission Type: Final submission- Check-in Date: 2024-01-29 <p>You can find the review status of your manuscripts in the [Current Submission > Submissions Being Processed] menu in ACOMS+. You can access the ACOMS+ submission portal at https://acoms.accesson.kr/jds.</p> <p>The editorial board will promptly review and provide a decision Thank you for submitting your manuscript to The Journal of Distribution Science</p> <p>Best regards and thank you, The Journal of Distribution Science Editor-in-chief Hee-Joong Hwang</p>

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AccessON Peer Review Management System Plus

Sent Date	2024-01-29
Mail type	Requesting Check-in
Sender	ACOMS+ <acoms-noreply@kisti.re.kr>
Recipient	Hee-Joong Hwang <ygodson@knou.ac.kr> , Hee-Joong Hwang <goodweight@daum.net> , Wujin Chu <wchu@snu.ac.kr>
CC	
Title	[JDS] Request to Check-in Manuscript (Manuscript ID: JDS-2023-420_R3_P)
Body	<p>Dear Editor-in-Chief,</p> <p>This is an automated message informing you that a manuscript has been submitted to The Journal of Distribution Science for review. The details of the submission are as follows:</p> <ul style="list-style-type: none">- Manuscript title: Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers in Distribution Beauty Clinic Market: The Mediating Role of Trust- Author(s): Anas HIDAYAT;Binarinta Tirto ANDIKA;Sri Rejeki EKASASI- Submission date: 2024-01-29 <p>You can find the submitted manuscript in the [Current Editorial Work > Check-in] menu of EIC in ACOMS+. You can access the ACOMS+ submission portal at https://acoms.accesson.kr/jds.</p> <p>ACOMS+ The Journal of Distribution Science</p> <p>-----</p> <ul style="list-style-type: none">- Title: Determinants of Revisit Intention Among Indonesian Beauty Clinic Customers in Distribution Beauty Clinic Market: The Mediating Role of Trust- Author(s): Anas HIDAYAT;Binarinta Tirto ANDIKA;Sri Rejeki EKASASI- Submission type: Final submission- Manuscript type: Original Article <p>- Abstract: Purpose: This study aims to assert trust as an important mediator in the service business. The research topic relates to service businesses that have low exposure to comparative information and weak consumer positions in terms of law, such as the beauty clinic businesses in Indonesia. Research design, data, and methodology: This study uses explanatory and purposive sampling. A survey was conducted among 268 Indonesians, collected by distribution via Google Forms. The hypotheses were tested using AMOS software. Results: The results indicate that trust did not have a significant role in mediating brand awareness, service quality, and price perception on revisit intention, but only mediated satisfaction. Furthermore, this study discloses the neutralization attitude and dissonance behavior represented by trust mediation. Conclusions: These findings attempt to expand the literature on the role of trust in the service business. However, the beauty clinic business in Indonesia infers misbehavior. Misbehavior is caused by vulnerable conditions in which consumers are unable to share their experiences with other consumers. The reason is that the defamation law in Indonesia is often implemented in the wrong direction. This must be corrected so that consumers obtain their rights and create a mutually beneficial relationship between beauty businesses and consumers.</p> <p>- Message to Editor-in-Chief Dear Editor-in-Chief, I need this paper to be published in the Journal of Distribution Science. This paper is important to develop an understanding of beauty consumer behavior in the case of the Indonesian market. Thank you for your kind attention and help. Best Regards, Anas Hidayat</p> <p>- Message to Editor Dear Editor, Thank you for giving me a chance to publish my article in the Journal of Distribution Science. I hope it will be published soon. Once again Thank you for your kind attention and help. Warm regards, Anas Hidayat</p>

Send mail details

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Sent Date	2024-01-29
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Recipient	Anas HIDAYAT <anas.hidayat@uii.ac.id>
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